



Health transport services by locality¹

North Waikato locality *(part Waikato District)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Te Kauwhata Community House*

Contact person: Nicky Patterson (coordinator)
Physical address: 1a Waerenga Rd,
Te Kauwhata, 3710
Phone: 07 826 4303 or 027 519 8887
Email: tk.disc@xtra.co.nz

North Waikato Transport Trust/Waka Tautoko (Huntly based)

Contact person: Alicia Leef (coordinator)
Physical address: 55 William Street, Huntly, 3700
Phone: 0800 828 865 or 07 8287559
Email: northwaikatotransport@gmail.com

Waikato/Bay of Plenty Cancer Society Volunteer driving service

Contact person: Nicola Bowe and Sue Worth
Physical address: Cnr Beale and
Grey Streets, Hamilton
Phone: 07 838 2027
Email: NicolaBowe@cancersociety.org.nz

Renal transport service*

Contact person: Nicky Hagen or Michelle
Higgins (Waikato DHB)
Bookings made via Waikato DHB Renal Services
Phone: 07 839 8741 (Regional Renal Services
reception)

Greater Hamilton locality (Hamilton/Waipā and part-Waikato Districts)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Waikato/Bay of Plenty Cancer Society volunteer driving service

Contact person: Nicola Bowe and Sue Worth
Physical address: Cnr Beale and
Grey Streets, Hamilton
Phone: 07 838 2027
Email: NicolaBowe@cancersociety.org.nz

St John Health Shuttle (Hamilton, and Cambridge)

Contact person: Niki Varley
Physical address: 5 Devon Road,
Frankton, Hamilton
Phone: 0800 846 9992
Email: waikatohealthshuttles@stjohn.org.nz

Te Awamutu Community Health Shuttle

Contact person: Sarah Lewis (coordinator)
Phone: 07 870 3258 or 021 178 7997
Email: tahs@xtra.co.nz

The Raglan District Community Vehicle Trust / Raglan Health Shuttle*

Bookings made via at the Raglan Community
House
Physical address: 45 Bow Street, Raglan 3225
Phone contact for bookings: 07 825 8142
Email: tjem.ryan@xtra.co.nz

Cambridge Community House Driver Service

Phone: 027 667 7076 for bookings
Email: cchdriverservicecarole@gmail.com

Renal transport service (Hamilton)*

Contact person: Nicky Hagen or Michelle
Higgins (Waikato DHB)
Bookings made via Waikato DHB Renal Services
Phone: 07 839 8741 (Regional Renal Services
reception)

Thames Coromandel/Hauraki locality (Thames Coromandel and Hauraki Districts)

Coromandel Independent Living Trust*

Contact person: Resource Centre reception

Physical address: 45 Tiki Rd,
Coromandel Township
Phone: 07 866 8358
Email: resourcecentre@cilt.org.nz

Tairua Care and Friendship Club Inc.*

Contact person: Marnie Goodman
Physical address: C/- 20 Windsor Drive, Tairua
Phone: 021 137 5688
Email: goodparker29@gmail.com

Whitianga Community Services Trust

Contact person: Chrissy Roe
Physical address: 2 Cook Drive Whitianga
Phone: 07 866 4476
Email: reception@wcst.co.nz

Whangamata Community Services Trust*

Contact person: Jess Matetaka, Heleene White
Physical address: 505 Port Rd, Whangamata
Phone: 07 865 7065
Email: admin@whangacst.co.nz

St John Community Health Shuttles (Thames Paeroa, Waihi*, Whitianga and Whangamata*)

Contact persons: Tricia Dawson (Thames /
Paeroa), Natalie James (Waihi) and Lyn Bryant
(Whangamata)
Physical address: 1102 Queen St, Thames, 3540
Phone: 0800 934 287 for Thames, Paeroa,
Waihi, Whitianga and surrounds areas

Paeroa Community Support Trust, Volunteer Driver Service*

Contact person: Hauraki Resource Centre
Physical address: 4 Mackay St, Paeroa
Phone: Resource Centre - 07 862 6110
Email: admin@pc.org.nz

Renal transport service

Contact person: Nicky Hagen or Michelle
Higgins (Waikato DHB)
Bookings made via Waikato DHB Renal Services
Phone: 07 839 8741 (Regional Renal Services
reception)

Matamata-Piako locality

Matamata Community Health Shuttle Trust*

Contact person: Jan Dench
Physical address: 41 Hetana Street, Matamata
Phone: 07 888 6040 for bookings (Pohlen
Hospital)
Email: Admin@matamatashuttle.co.nz

Morrinsville Community Charitable Trust

Contact person: Bryan Barker
Physical address: 8 Holmwood Park Drive,
Morrinsville
Phone: 07 889 5636
Email: valbryan@xtra.co.nz

Te Aroha Community Shuttle

Phone: 07 884 9479
Email: tearoha.cs@gmail.com

Renal transport service*

Contact person: Nicky Hagen or Michelle
Higgins (Waikato DHB)
Bookings made via Waikato DHB Renal Services
Phone: 07 839 8741 (Regional Renal Services
reception)

South Waikato locality

Health transport service (Tues/Thurs)

Bookings are made via Tokoroa Hospital
Phone: 07 885 0600

Renal transport service*

Contact person: Nicky Hagen or Michelle
Higgins (Waikato DHB)
Bookings made via Waikato DHB Renal Services
Phone: 07 839 8741 (Regional Renal Services
reception)

St John Health Shuttle (Tokoroa)

Contact person: Niki Varley
Physical address: 5 Devon Road, Frankton,
Hamilton
Phone: 0800 846 9992
Email: waikatohealthshuttles@stjohn.org.nz

South Waikato Community Health Transport (Inc) (servicing Tokoroa, Putaruru, Arapuni and Tirau)*

Bookings contact: 07 883 6022
Email: secretary@swcht.org

Waitomo/Otorohanga locality

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Otorohanga Community Health Transport Service*

Otorohanga Support House Whare Awhina
Phone: 07 873 8156 for bookings
Email: manager@otosupport.nz

St John Community Health Shuttle (Otorohanga)

Monday-Thursday, twice daily service
Phone contact for bookings: 0800 846 9992

Te Kuiti Citizens Advice Bureau Volunteer Drivers

Physical address: 222 Rora St Te Kuiti
Phone: 07 878 7636
Email: cab.tekuiti@xtra.co.nz

4H Community Trust Board (Waitomo District area only)

Contact person: Desiree McKenzie
Physical address: 28 Taupiri Street, Te Kuiti
Phone: 027 814 4663
Email: communityhouse@tekuiti.net.nz

Ngati Maniopoto Marae Pact Trust Transport (Kawhia based)*

Physical address: Taumarunui Campus, 56 Miriama Street, Taumarunui, 3920
Phone: 07 878 0028
Email: shirleyt@maniapoto.org.nz

Renal transport service*

Contact person: Nicky Hagen or Michelle Higgins (Waikato DHB)
Physical address: Bookings made via Waikato DHB Renal Services
Phone: 07 839 8741 (Regional Renal Services reception)

North Ruapehu locality (part-Ruapehu District)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Ngati Maniopoto Marae Pact Trust Transport (Taumarunui)*

Physical address: Taumarunui Campus, 56 Miriama Street, Taumarunui, 3920
Phone: 07 878 0028
Email: shirleyt@maniapoto.org.nz

Taumarunui Mobility Van

Contact person: Peter Winterbottom
Phone: 022 012 1610
Bookings via Central King Country REAP
Phone: 07 896 8680
Email: taumarunui-mobilityvan@gmail.com

Taumarunui – Hamilton (and return) health bus

Waikato and Taumarunui Hospitals coordinate this service
Phone: 07 839 8899 ext 98849 (services desk) for bookings

Renal transport service*

Contact person: Nicky Hagen or Michelle Higgins (Waikato DHB)
Bookings made via Waikato DHB Renal Services
Phone: 07 839 8741 (Regional Renal Services reception)

National Travel Assistance

The National Travel Assistance Scheme (NTA) was set up to help people who need to travel long distances, or frequently, to receive specialist services to get some of their travel expenses reimbursed.

To be eligible for the reimbursement, you must:

- Be referred from one specialist to another, both specialists MUST be part of a publicly funded health and disability support service
- And, travel a minimum distance or make a minimum number of trips

If this sounds like your situation, check if you meet the criteria for an adult or a child under 18 years of age by contacting your local NTA coordinator at your local DHB.

Waikato DHB contact

Phone: 07 839 8899 ext 97233
Email: nta@waikatodhb.health.nz

Make sure your claim form is signed and stamped by clinic staff for each appointment you attend.

You must keep receipts for public transport and / or accommodation to support your claim.

Travel option for consumers access Waikato DHB health services

Transport option include, but are not limited to:

- 1. Own transport:** Travelling by private vehicle or with a family member / friend
- 2. Community transport:** many communities have community transport service run by volunteers (see listed services by local area)
- 3. Specialist health transport:** Renal health service consumers on dialysis can access renal transport services provided by Waikato DHB (see listed services by local area)
- 4. Public transport:** For travel within greater Hamilton, public bus services are available with the Comet service travel past the Hospital. For further information on available services, routes and fares see: busit.co.nz
- 5. Total mobility:** Total Mobility is available in Hamilton, South Waikato, and Waipā districts. The scheme provides financial assistance for travel within these districts, giving registered users a 50 per cent discount on taxi fares up to a maximum subsidy. The user pays the other half of the fare to the taxi driver. People who use the scheme must carry a valid Total Mobility photo ID card to get the discounted fare. For more information see: www.busit.co.nz/travelling-with-us/total-mobility/
- 6. Commercial transport options:** A range of commercial transport options are available including taxi and other on 'on demand' services (with greater Hamilton), and bus services.

This summary of community health transport providers is sourced from current providers part funded by Waikato DHB, and identified providers on Community Waikato's www.waikatocommunitytransport.org.nz/ website. It is accurate as at November 2020. Review is due in November 2021. Community transport services part funded by Waikato DHB are marked (NB renal transport services and the Taumarunui – Hamilton Health Bus are fully funded by DHB).